



Experian is a FTSE 100 company and a global leader providing information solutions in consulting, data analysis, credit scoring, related decision support software and various marketing solutions. Employing over 15,000 people in approximately 40 countries, Experian's vision is for its people, data and technology to become a necessary part of every major consumer economy around the world.

Line of Business: Experian Decision Analytics
Department: Professional Services
Position Title: Senior Fraud Analyst (EDA-SYD-SFA-00110)
Report To: Consulting Manager
Work Location: Sydney

Roles & Responsibilities:

This role is focused on providing business and technical support for Experian's fraud solutions and clients. It includes being part of the design and delivery team for new solutions as well as supporting existing clients' utilising a managed service or bespoke fraud solutions.

Key areas of responsibility, though not limited to this, are:

- Supporting the Account Managers in driving the relationship between Experian Decision Analytics and a client in all fraud-related matters.
- Supporting clients in managing fraud through the analysis and monitoring of their fraud detection solution
- To identify and develop, with relevant account managers, new revenue opportunities in both existing and new customers.
- Identifying the most appropriate solution to a client's business needs using your product knowledge and experience
- To be responsible for preparing solution specifications and requirements

Job Requirement:

- Hunter configuration experience highly regarded
- General knowledge of customer fraud systems and capabilities
- Past experience in account management/sales environment advantageous
- Ability to establish customer relationships and to determine the structure, responsibilities, and needs within the client's organisation
- Good communication skills to engage audiences at any level and all technical backgrounds
- Ability to establish and maintain client trust and expectations
- Strong reporting writing skills

We offer successful applicants an attractive remuneration package. Interested parties should send full resume to careers@au.experian.com and quote the vacancy ref. number above.

Only short-listed candidates will be contacted. All information provided by the applicant will be treated in strict confidence and used for recruitment purposes only.

For more company details, please visit www.experian.com.au