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Barclays chooses Experian's Tallyman debt management and collection system to manage customers in arrears

Barclays has chosen the Tallyman debt management and collection system from Experian®, the global information services company, to manage its UK retail banking customers in arrears on mortgages, current accounts and unsecured loans.

Tallyman specialises in managing complex customer debt and will enable Barclays to adopt the most effective and proven techniques for ensuring that provisioning and bad debt write-offs are minimised. Tallyman was chosen because it is easy to customise and integrate with Barclays existing customer management systems.

Part of Experian's Decision Analytics line of business, Tallyman is designed for organisations and businesses that grant credit to consumers and organisations that provide consumer credit as part of their business model, such as financial organisations, retailers, utilities and communications companies, to manage customers falling into arrears with their payments.

Brian Dewis, Managing Director of Experian's Tallyman business, said: "In today's financial environment, all responsible lenders should be examining how they manage customers who might be getting into difficulties. Tallyman will enable Barclays to be proactive in its management of customers in arrears with the end goal being rehabilitation and recovery of the debt."

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About Barclays

Barclays is a major global financial services provider engaged in retail and commercial banking, credit cards, investment banking, wealth management and investment management services with an extensive international presence in Europe, the USA, Africa and Asia.

It is one of the largest financial services companies in the world by market capitalisation. With over 300 years of history and expertise in banking, Barclays operates in over 50 countries and employs over 127,000 people.

Barclays moves, lends, invests and protects money for over 27 million customers and clients worldwide. For further information about Barclays, visit <http://www.barclays.com>.

About Experian Decision Analytics

Experian Decision Analytics' enterprise-wide solutions combine data intelligence, predictive analytics, decision-enabling technologies, strategy optimisation and consulting services to enrich client data and allow organisations to maximise profitability and performance from their customer relationships. Its fraud and identity solutions enable clients to prevent fraud at all stages of the customer lifecycle – from authentication and application fraud through to transactional and open account fraud.

Experian Decision Analytics works closely with clients in more than 60 countries across diverse industries, including financial services, telecommunications, retail, leasing, automotive, insurance, government agencies and utilities, enabling them to make billions of customer-focused decisions annually.

With over 20 years experience in fraud and identity solutions, the company has clients worldwide and collaborates with organisations, associations and trade bodies to further develop data sharing schemes and support new fraud prevention initiatives.

As part of the global Experian Group, Experian Decision Analytics has more than 30 years experience of managing bureau data, adding intelligence to that data and delivering analytical solutions. It maintains connectivity with more than 70 credit bureaus around the world and, with offices worldwide, is uniquely qualified to support local, national, regional and global businesses.

For more information, visit the company's website on www.experian-da.com.

Experian Group Limited is listed on the London Stock Exchange (EXPN) and is a constituent of the FTSE 100 index. It has corporate headquarters in Dublin, Ireland, and operational headquarters in Costa Mesa, California and Nottingham, UK. Experian employs around 15,500 people in 36 countries worldwide, supporting clients in more than 65 countries. Annual sales are in excess of \$3.8 billion (£1.9 billion/€2.8 billion).

For more information, visit the Group's website on www.experiangroup.com.

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